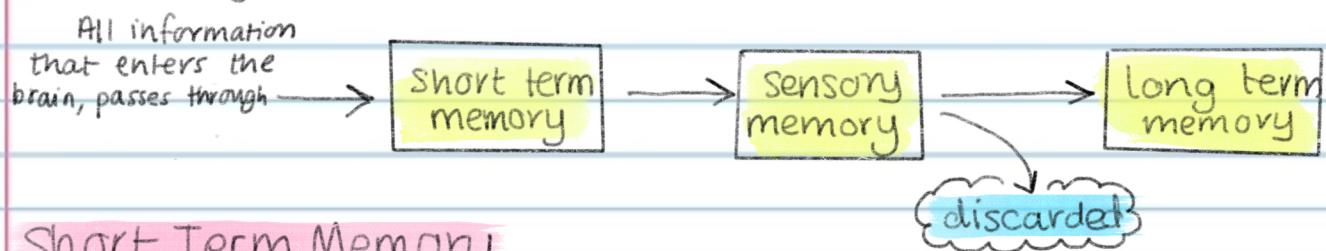


3.3

Memory

Memory involves encoding, storage and retrieval of information, and includes past experiences, knowledge and thoughts.



Short Term Memory

- has unlimited capacity
- can be improved by chunking

Long term Memory

- has limited capacity
- holds for a long time

Shallow form
of encoding

Transfer from STM to LTM by repeating, organisation and elaboration.

deeper form
of encoding

Retrieval can be helped by
CONTEXTUAL CLUES

→ relate to time and place
when the information was
initially encoded into LTM.